

Ann Chen

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301-938-3649

Experience

Product Designer - Experian

Remote | 2025 - Present

- Led end-to-end alerts and notifications experience for debt paydown tool, targeting 10,000+ accounts
- Redesigned and consolidated upgrade placements across the financial dashboard, improving discoverability for 50M+ users
- Prototyped AI powered insights to help users understand their spending patterns and cash flow

Product Designer - Project Protocol

San Francisco, CA | 2025

- Redesigned signup and navigation flows, reducing friction and increasing accessibility to double user retention
- Standardized and maintained design system components

Software Engineer & Product Designer - Capital One

San Francisco, CA | 2017 - 2022

- Led design and prototyping for technology tracking tool in partnership with the venture capital team, informing evaluations on 100+ companies
- Shipped front-end features with Angular & React for high traffic internal tool servicing 2,000+ APIs

Product Designer & Developer | MIT

Remote | 2023 - 2024

- Improved usability and WCAG accessibility of department homepage, increasing traffic to key pages and project spotlights
- Built archival site housing 1,000+ of the sites' publications and articles, ensuring long-term access and discoverability

Education

Carnegie Mellon University

Pittsburgh, PA | 2017

B.S. in Information Systems,
Human-Computer Interaction

UC Berkeley Extension

San Francisco, CA, 2017-2021

Drawing Fundamentals
User Interface Design
Accessibility in UX Design

Skills

Figma	HTML/CSS
Sketch	JavaScript
Illustrator	Python
Photoshop	
InDesign	